

Cancellation & Refund Policy for TensaX AI Academy, part of TensaX Innovations Pvt. Ltd.

Live Online Classes

If for some reason you wish to discontinue from the Live Customized Online Classes before the commencement of the first class for the batch that you signed up, we will refund 50% of the fees.

However, if you discontinue after the commencement of the first class for the batch that you enrolled for, no refund will be made, notwithstanding the number of classes you attended till such time. We do offer provisions on deferring the course to another section of dates that would be more suitable for you to join in on.

Discontinuation of the course will be considered final upon receipt of the same in email to business@tensax.com.

If for some reason, TensaX AI Academy, decides to discontinue a batch that you have enrolled for, we will refund fees prorated to the number of classes not conducted by TensaX as per the description of the course when you enrolled for it. The amount to be refunded in such cases will NOT depend on the number of classes you attended in that batch.

Refunds in such instances will be processed within 3 weeks from the date of the cancellation of the course.

Pre-recorded Self-paced Online Courses

We follow a strict No Refund policy for the pre-recorded courses. To help you make an informed decision, you may request to attend a part of the course prior to registration for it.

Study Material / Correspondence Course

All of the assignments, media material, online sessions, images and assistive documents are copyrighted under TensaX Innovations Pvt. Ltd. and distribution of the same without express consent from TensaX is prohibited.